Minister wants Territorians to have travel choices

Tourism Minister, Malarndirri McCarthy has today welcomed Jetstar’s 10-point Customer Charter as a positive step towards providing assurances to Northern Territory travellers.

Ms McCarthy said that it’s good to see that Jetstar is endeavouring to improve its service to Territorians.

“This also includes receiving early information on changes to travel schedules so that people know what’s going on and can make alternative arrangements if required,” said Ms McCarthy.

“Territorians should be provided with as many travel choices as possible,” said Ms McCarthy.

“Given the tyranny of distance between the Territory and the southern states, and the population of both regions – the availability and frequency of flight services offered to Territorians is not on a par with Melbourne or Sydney.

“And this needs to be acknowledged by all travel service providers.

“I’ll be meeting with Jetstar in the near future and will keep working with them on this matter.”

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