### 3.7 Incentive Scheme 2015 Centre Self Assessment

#### A = Good Practice (Difficult to envisage any further improvement) 90% - 100% compliance.
Evidence that the centre understands the indicator, applies consistent practice and has produced a comprehensive solution or achievement.

#### B = Some Good Practice (substantial compliance) 60% – 89% compliance.
Clear evidence that the indicator is being addressed in practice.

#### C = Partial Development (partial compliance) 21% - 59% compliance.
Some evidence that the indicator is being addressed in practice. Continuous Improvement Plans are required.

#### D = To be developed (non compliance) 20% or less compliance.
There is little or no evidence of any action. Continuous Improvement Plans are required.

### DOMAIN 3.0: Service Delivery
Purpose - To provide services that support compliance, reduce offending and increase community safety.

**Performance Standard: 3.7** Behaviour management systems are in place and are implemented in custody and community environments.

**Criteria:** The incentive scheme is linked to behaviour and case plan.

<table>
<thead>
<tr>
<th>Performance Indicator</th>
<th>Evidence / Comments</th>
<th>Resource</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.7.1 The Incentive Scheme is linked to Case Plans.</td>
<td>QA will select 16 current detainees, 4 from each Stage (1, 2, 3 &amp; 4) of the incentive scheme. Note; If there are not enough detainees in a particular stage, additional detainees will be selected from DRMP list.  - Complete Form 3 – Incentive Scheme Self Assessment Guide</td>
<td>Children (Detention Centres) Regulation 2010  - Incentive Scheme procedure  - Detainee Behaviour Intervention Framework Policy  - Case Management Procedure</td>
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<td>3.7.2 Employees support detainees to achieve their case plan goals.</td>
<td>QA will select 16 current detainees, 4 from each Stage (1, 2, 3 &amp; 4) of the incentive scheme. Note; If there are not enough detainees in a particular stage, additional detainees will be selected from DRMP list.  - Complete Form 3 – Incentive Scheme Self Assessment Guide</td>
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<tr>
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<th>Case Management Procedure</th>
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<td>Detainee survey, detainee focus group</td>
<td></td>
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<tr>
<td>Employees survey, employees focus group</td>
<td></td>
</tr>
</tbody>
</table>

#### 3.7.3 JJC progress, points and observation forms reflect detainee behaviour.

QA will select 16 current detainees, 4 from each Stage (1, 2, 3 & 4) of the incentive scheme. Note; If there is not enough detainees in a particular stage, additional detainees will be selected from DRMP list.

- Complete Form 3 – Incentive Scheme Self Assessment Guide
- Detainee survey, detainee focus group
- Employees survey, employees focus group

#### 3.7.4 Daily and weekly rewards are based on the detainee’s efforts.

QA will select 16 current detainees, 4 from each Stage (1, 2, 3 & 4) of the incentive scheme. Note; If there are not enough detainees in a particular stage, additional detainees will be selected from DRMP list.

- Complete Form 3 – Incentive Scheme Self Assessment Guide
- Detainee survey, detainee focus group
- Employees survey, employees focus group

#### Additional Resources
- Incentive Scheme procedure
- Detainee Behaviour Intervention Framework Policy
- Case Management Procedure