Peter Chandler
Minister for Transport

**New reforms for Commercial Passenger Vehicle industry**

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A range of new initiatives will be introduced as part of the Northern Territory Government’s review of the Commercial Passenger Vehicle (CPV) industry.

Minister for Transport Peter Chandler said the reforms will not only benefit passengers and the community, but also drivers and operators within this industry.

“The reforms provide the basis for a competitive and sustainable CPV model which allows for industry development, is responsive to population growth pressure, has a focus on quality service and holds the needs of customers as its primary driver,” Mr Chandler said.

“The Northern Territory Government has listened to all stakeholders in the CPV industry, from those who drive a vehicle, to owning and operating a business, and most importantly passengers.

“Some of the new measures to improve safety and services include pre-payments to combat fare evaders, a reduction in credit card surcharges and the upgrading of in-car security systems.”

Mr Chandler said the Territory Government considers the regulatory reforms to provide an acceptable balance between the interest of the consumers and the interest of the CPV industry.

“Supporting the local CPV industry is important to this Government and will ensure service availability is increased and we attract and retain good drivers for the Territory.

“Service quality and the passenger experience were at the forefront of introducing better training and performance monitoring of drivers, as well as a revised code of conduct for all stakeholders.”

13 licences will be released via ballot in Darwin that have been on hold during the review process, and the cap on taxi licences in Darwin and Alice Springs will be retained for the next 12 months with performance being assessed against service standard key performance indicators.

As part of the reforms, the Northern Territory Government will not be making any regulatory changes authorising point-to-point ridesharing transport services and will continue to monitor the outcome of reviews in other jurisdictions across Australia where unauthorised ridesharing has been operating.

For a copy of the report please visit the Department of Transport’s website at [www.transport.nt.gov.au/taxi/aboutus](http://www.transport.nt.gov.au/taxi/aboutus)

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